UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

برنـامج الشـيـخ زايـد للإسـكـان
Sheikh Zayed Housing Programme
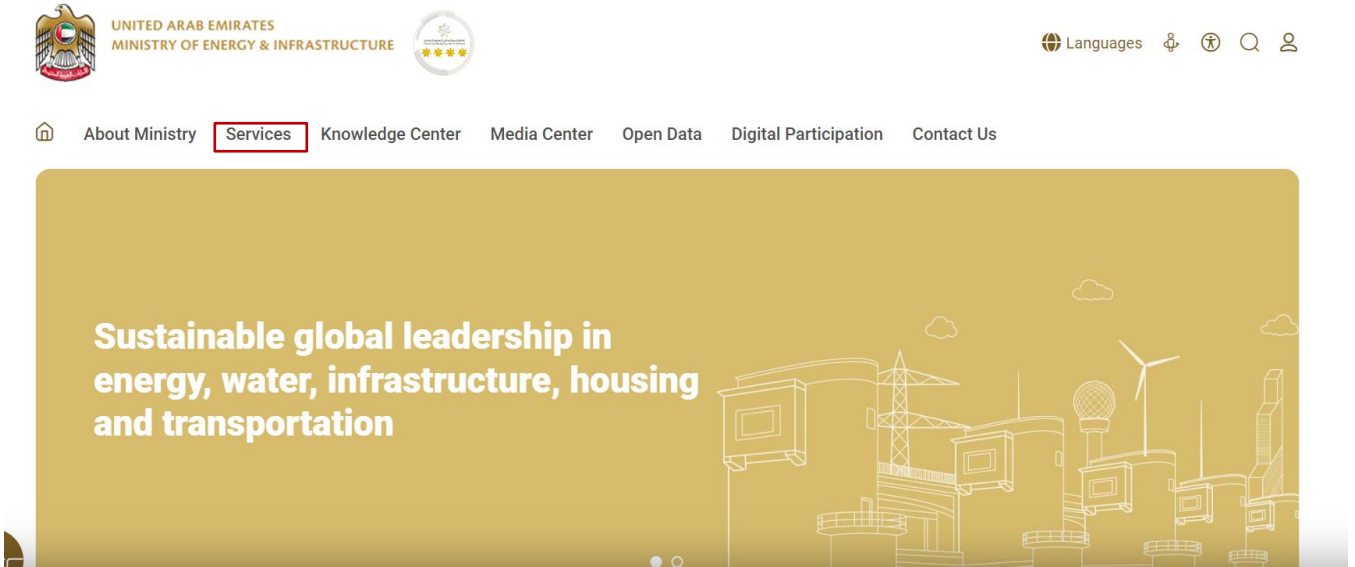
User Manual

Request to Update Housing Assistance data

V 2.1

2024

1. **Open MOEI website:** https://www.moei.gov.ae

2. **From the home page, go to "Services".**

3. Select "Zayed Housing Program", then "Housing Services", then "Request to Update Housing Assistance data" , you can view the service Info or start the service immediately.

Services

Search by a service keyword ......

Request Status ✓   My Favourites

🏠 Iskan bundle   🎧 E-Services Help   🕐 Proactive services   🤲 Added value

Most used services

All Services

Zayed Housing Program ⌄

Housing Services (12)

Consultants Services (2)

🚚 Land Transport ⌄

⛴ Maritime Transport ⌄

🌉 Infrastructure Services ⌄

Zayed Housing Services

Request to issue To Whom It May Concern Certificate for Housing Services

Request to update housing assistance data

ⓘ View info   Start ➔

Zayed Housing Services

To Whom it May Concern For Non Applicants

Zayed Housing Services

Dwelling Disposal Request

Zayed Housing Services

Request for an emergency visit to the residence

Zayed Housing Services

Residential Assistance Cancellation Request

Home > Services > Request to update housing assistance data

Request to update housing assistance data

About the service

Through this service, citizen can update the information on housing assistance request personally, or by concerned department if requested, with new information occurred after submitting the application, which may affect the type and amount of housing assistance.

Required documents

⌂ **The required documents issued by approved authorities require a stamp, taking into consideration that the digital stamp is acceptable.**

O According to the documents that require updating

Start Service ➔

Register ➔

Favorite ♡

Download the service card 📄 PDF

QR code

Scan the code to open this page on your mobile

4. **Then it will redirect you to the Login page, you can login by using UAE PASS.**

5. **Update the data from the profile .**

6. **Fill the satisfaction survey about the eService, when the following pop-up shows up:**

United Arab Emirates

نبــض المتعامــل
CUSTOMER PULSE

🕴 ⊕ English ⌄

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	☆	☆	☆	☆	☆	☆	☆
Ease of Service accessibility in the Smart Application	☆	☆	☆	☆	☆	☆	☆
Ease & Simplicity of Service Application Steps	☆	☆	☆	☆	☆	☆	☆
Ease and Variety of payment options	☆	☆	☆	☆	☆	☆	☆
Possibility of Service Status Tracking	☆	☆	☆	☆	☆	☆	☆
Service Completion time was reasonable & within my expectations	☆	☆	☆	☆	☆	☆	☆
Smart Application efficiency (no delays or errors in app)	☆	☆	☆	☆	☆	☆	☆
Availability of Online Support	☆	☆	☆	☆	☆	☆	☆

Previous **Next**

United Arab Emirates

CUSTOMER PULSE
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✝ 🌐 English ⌄

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select ▼

2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous   **Submit**